

Virtual Seminar

# DIGITAL-FIRST CUSTOMER EXPERIENCE

*Delivering Excellent Digital-First Customer Experience  
as a Competitive Advantage in Digital Era*

No. 9904/SDM10/EB-DEK/2020

## CERTIFICATE

This certificate is presented to

**Ruri Octari Dinata, S.E., M.S.A.**

as Committee

*Digital-First Customer Experience Virtual Seminar*

*“Delivering Excellent Digital-First Customer Experience as a Competitive Advantage in Digital Era”*

Bandung, October 23th 2020



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