

Virtual Seminar

DIGITAL-FIRST CUSTOMER EXPERIENCE

Delivering Excellent Digital-First Customer Experience as a Competitive Advantage in Digital Era

No. 9912/SDM10/EB-DEK/2020

CERTIFICATE

This certificate is presented to

Dr. Edi Witjara, CMA.

as Keynote Speaker

Digital-First Customer Experience Virtual Seminar

“Delivering Excellent Digital-First Customer Experience as a Competitive Advantage in Digital Era”

Bandung, October 23th 2020



Dr. Ratri Wahyuningtyas, S.T., M.M.

Dean School of Economics and Business
Telkom University



Annisa Nurbaiti, S.E., M.Si.

Chairperson of Virtual Seminar
Digital-First Customer Experience



epm12-jzt8en37ae-o6gi77h